



# Emergency clinic and ambulance Guide

●●●The Emergency Clinic (応急診療所) P.2

●●●How to utilize ambulance  
(救急車の正しい使い方) P.3

Emergency / Fire

●●●The Emergency Clinic (応急診療所)

Public Health Division (*Kenkou Zukuri Ka*; Tel. 059-382-5066, Fax. 059-382-77

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The Emergency Clinic is located in the “*Sougou Hoken Center*” (Suzuka Comprehensive Center of Public Healthcare), provides emergency treatments for urgent patients. The clinic is organized by the Doctors Association, the Dentists Association, and the Pharmacists Association.

Nighttime treatment by a pediatric specialist is offered on Saturdays, Sundays, and national holidays. However, you should always try to visit the Emergency Clinic or any other medical facilities in the daytime.

Address	513-0809 Nishijo 5 cho-me 118-1 (In <i>Sougou Hoken Center</i> (Suzuka Comprehensive Center of Public Health Care))	
Daytime treatment	Days	Sundays, national holidays
	Time	9:30-12:00, 13:00-16:30
	Services offered	Internal, Pediatric, Dental *The dental service is available 9:30-12:00 only, except during the Golden Week, year-end and New Year.
Nighttime treatment	Days	Everyday
	Time	19:30-22:30 (The reception for the night-time treatment is open until 22:00)
	Services offered	Pediatric, Internal

\*Consult your family clinic and follow the instruction before you visit the Emergency Clinic.

\*In case your family clinic is closed, call the Emergency Medical Information System at 059-382-1199 for information on the availability of hospitals/clinics in simple Japanese (no interpreter available).

\*Depending on the condition of the patient, the Emergency Clinic may not be capable of offering treatments or making transfer to other medical facilities.

\*In principal, the clinic can prescribe medicine only for that day. In case you are in further need, consult your familiar medical facilities.

\*Make sure you bring your healthcare card (*hoken sho*), certificate of medical fee exemption beneficiary (*fukushi iryohi jukyusha sho*), and the medical fees.

●●●How to utilize ambulance (救急車の正しい使い方)

Fire Headquarter (Tel. 382-0500, Fax. 383-1447)

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1. When you call an ambulance, please relax and inform the following:

- The place and the target building ●The number of injured, sex and age of them
- Conditions of the injured ●Name and phone number of yourself

2. Do the following until the ambulance arrives.

- First aid ●Navigate the ambulance to the site

3. When the ambulance have arrived, inform the staff about the following:

- Any change in the conditions of the injured while the ambulance had been on the way
- What first aid was performed
- The name of diseases if the injured has any chronic illness

\*Refrain from calling ambulances except for emergency although they are equipped in every fire station. Overusing may obstruct utilization in true emergencies. Therefore, always try to visit hospitals yourself unless you are unable to. For information for hospitals/clinics, call the Guidance to Medical Facilities (Tel. 382-1199).